

My Sunshine Florida Villa

Booking Terms and Conditions

A contract shall exist when we have received a signed and completed booking form together with the appropriate deposit or payment, and have confirmed the reservation in writing.

A deposit of £100 (max £200) is required for confirmation of booking. Confirmation of receipt will be returned to you within ten days after which the deposit is non refundable. Once your booking is confirmed your rental cost is secured against any increase.

If the booking is made within 10 weeks of arrival, full payment must be made at time of booking.

The balance of the booking together with a £200 security deposit must be paid TEN weeks prior to the commencement of the rental period. (If we do not receive the balance by the due date we reserve the right to treat the booking as cancelled.) The security deposit will be returned to you within 14 days after the completion of the holiday and a satisfactory report confirming key(s) are returned and our management company report no damage or loss (unless this has been secured by credit card locally whereby the “swipe” will be cancelled).

Any damage or breakages must be reported to the management company. In the event of any damage/loss, which is assessed to be in excess of the security deposit, the client will be held responsible for full reimbursement of the outstanding amount on demand.

When signing the Booking Form, please ensure that you are adequately covered by insurance. It is a condition of your booking that you and all your guests have full insurance cover, which offers maximum protection against travel, cancellation, and medical cover etc.

The property cannot be shared, assigned or sublet and only the persons shown on the booking form are permitted to stay in the property. Sub Letting is strictly forbidden

Should the client need to cancel the booking at any time after confirmation they must advise the owner immediately by email, fax or telephone. The owner will endeavour to reassign the booking; if successful all monies paid with the exception of the deposit will be refunded.

If the owner is unable to replace the booking the following charges will apply.

More than 10 wks prior to rental start date – 100% of deposit will be forfeited.

Four – Nine weeks prior to rental date- 50% of full rental costs will be forfeited.

Within four weeks of rental date 100% of rental costs will be forfeited.

No show at property 100% of rental costs will be forfeited. We will be able to provide proof of payment for any holiday insurance claims.

Once your booking has been accepted any alterations will incur an administration fee of £25 per booking.

The owners of the property and their agents will not be held responsible for any loss or delays by any of the following: riots, terrorist activity, fire, flood, hurricanes, tornadoes, extreme weather/climate changes or any other condition that is beyond both the owners and agents

responsibility. The use of the villa and amenities is entirely at the guests risk. No responsibility or liability can be accepted by the owners or their agents for injury, loss or damage to any of the guests or their belongings. Clients are requested not to allow any unsupervised children into the pool areas. The owners do not accept any liability for accidents in or around the pool.

If you have a problem within the villa during your stay please contact the management company who will assist in resolving the matter. If the problem remains unsolved please notify us in writing within 7 days of your return. No action can be taken or liability accepted for any complaints after this period.

Please Note: that parking of RVs, campers and trailers in the driveway of the home is not allowed by the local Homeowners Association.